

15. EXCLUSIVE LIFE TIME GUARANTEE ON PREMIUM RANGE PRODUCTS

- ❖ National Tiles is the First Company in Australia to offer an Exclusive Life Time Guarantee on all its Premium Range Material.



THE BEST PEACE OF MIND WARRANTY IN THE BUSINESS YOU PAY ABSOLUTELY NOTHING

- ❖ In the event of a product warranty claim, as the Franchisee, you pay absolutely nothing. National Tiles as a Franchisor pays all agreed warranty claims on behalf of our Franchisees subject to our terms and conditions.
- ❖ Thus, if a product fails for any reason, you will be covered
- ❖ National Tiles as the Franchisor pays 100% of the costs of rectification (conditions apply)

SOURCED FROM THE BEST IN THE WORLD

- ❖ Our premium range is covered by the Lifetime Guarantee and sourced by our experienced product team. This range originates from Countries such as Portugal, Spain, Italy, Argentina, Australia and China.



- ❖ There are currently 127 new premium lines all covered by the Lifetime Guarantee.